



## Advice for Liverpool Football Club Supporters

S.S.C Napoli V Liverpool FC

20.00 BST/ 21:00 KO (local time)



Liverpool Football Club appreciates the dedication and loyalty of our travelling fans. Below is general advice and information which you may find helpful when planning your trip.

### **Important Information:**

Stadium address: **Stadio San Paolo**,

- Kick-off is at 21.00 CET (20.00hrs BST) on Wednesday 3<sup>rd</sup> October 2018. Turnstiles will open at 17.00hrs (240 mins before kick-off). Naples is one hour ahead of the UK (+1 BST) so remember to adjust your watch!
- Liverpool FC supporters are strongly advised not make their own route to the stadium due to risks to their personal safety.
- All travelling supporters should meet at **Piazza Municipio** where a series of shuttle buses will be provided to and from the stadium (see below for more information). Supporters are advised to arrive in plenty of time at the shuttle bus meeting point to facilitate searches and ticket checks.  
**NB: Please note this is subject to change at the discretion of the Italian Authorities - up**

to date information will be published by LFC and the FCO website. All supporters must continually check for updates to ensure they have the most accurate information.

- **ALL** fans will have their tickets checked at turnstiles and will be searched at the entry points prior to accessing the turnstiles. **Identification will be required to be shown at the turnstile.**
- Local currency – Euro (€)

#### **Travel tips:**

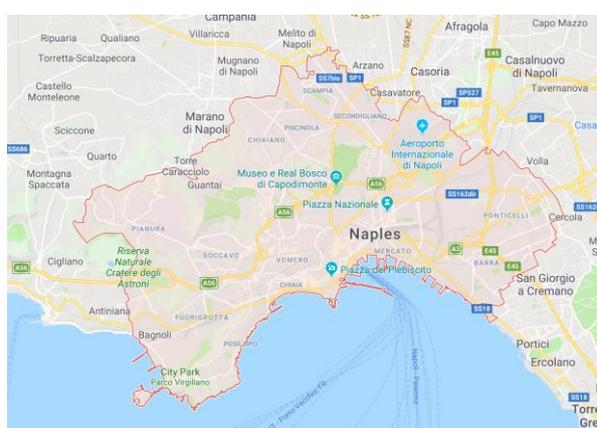
- Plan to arrive early on matchday
- Travel light- Big bags and backpacks cannot be taken into the stadium. There are no bag deposit facilities provided.
- Plan to arrive at the stadium at 18.45.

#### **Getting to Naples (Italy):**

**By plane:** Naples International airport is used by many airlines and the city is also the main transportation hub for southern Italy with several major train lines. The airport sits less than 6 km north east of the city centre. Direct flights are available from Liverpool John Lennon and Manchester Airports plus many other UK airports. Scheduled flights to other Italian cities are also available.

There is a regular rail service from the airport to the city central station. There are also regular shuttle bus services from the airport direct to the city centre and direct to the cruise liner port, where the ticket collection point will be located for those who require it (see below).

**By Rail:** Naples Central Rail Station (Napoli Centrale) links with other major cities in the country. The travel time from Rome takes just over 2 hours at a cost of approximately €20. The stadium itself sits seven or so kilometres away from the city centre of Naples in the western suburb of Fuorigotta.



#### **Pre-match/Getting to the stadium:**

LFC supporters are advised that **Stazione Marittima, in front of Piazza Municipio**, is the meeting point for Liverpool FC supporters. The meeting point is located in Porto di Napoli, the cruise ship port for the city, which is only a ten to fifteen-minute walk from the city centre. The port area is well serviced by transport to and from the airport and central train station. There are limited bars / shops in this area but it is only ten minutes' walk from the city centre.

**Liverpool supporters are advised to not make their own route to the stadium due to risks to their personal safety. All travelling supporters should meet at Piazza Municipio, where a series of shuttle busses will be provided to and from the stadium (see below for more information).**

**Supporters are strongly advised not to use the underground or bus services under any circumstances.**

**Supporters should also refrain from walking alone in the city and/or wearing shirts, scarves or anything else that identifies them as LFC fans.**

Fans travelling by car or bus on the A1 highway will find a gathering point at Sottosezione Polizia Stradale Napoli Nord, where police officers will give further instructions or, if necessary, escort vehicles to the stadium.

### **Shuttle Buses:**

Supporters are advised to arrive at the meeting point 4 to 5 hours before the kick off time to allow for ticket checks and journey time to the stadium. Supporter shuttle buses will travel in convoy. The shuttle bus service will commence from **1400 hours**. **NB: Please note this is subject to change at the discretion of the Italian Authorities - up to date information will be published by LFC and the FCO website. All supporters must continually check for updates to ensure they have the most accurate information.**

**Security checks will take place before boarding the shuttle buses. Fans will be personally searched to ensure they are not in possession of any prohibited items (a list of these can be found on page 6).**

**Please be aware that journey times to the stadium may take longer than expected – supporters should bring water and/or refreshments to ensure their comfort in case of any delays.**

The drop off point will be outside the turnstiles within a sterile area.

Turnstiles will open at 1700hrs and kick off is at 2100hrs (Local time). Identification will be required to be shown at the turnstile.

**All supporters using the shuttle bus are required to produce their tickets and identification with a corresponding name as that on the ticket.** Any supporter with a ticket that is not in their name will not be allowed to travel to the stadium as it is an offence under Italian national legislation to attempt to enter a ground with a ticket not in your name.

### **Access to the Stadium**



Upon arrival at the stadium shuttle buses will drop supporters outside the visiting turnstiles. Stewards will conduct ticket and identification checks at this point.

No tickets will be sold on the day of the game, and in the event of loss or theft, no duplicates will be issued. Please ensure you keep your ticket safely with you at all times, as anyone found not in possession of a ticket will be escorted from the stadium.

**Identification will be requested at the turnstiles when accessing the stadium and checked against the name on the ticket. Please do not attempt to remove or change the name from the ticket as you will be refused entry.**

Police and stewards will be present both inside and outside this area. **Everyone entering the stadium will be searched.**

Liverpool FC supporters will enter the stadium at the corner of the ground between Curva A and Tribuna Posillipo. Seats are located located in Blocks 23 & 24.

The entry gate (Varco 26) will be signposted "ONLY LIVERPOOL SUPPORTERS" and the surrounding area (Via Marconi, Piazzale Matteucci e Barsanti) will be reserved (and separated by barriers) for visiting supporters and their vehicles. This is located near Mostra d'Oltremare.



**Access to Seating Areas :**

Access to the seating areas TOA and TOB is via two concrete stairwells from the lower concourses. These are steep but are wide and clearly signposted.

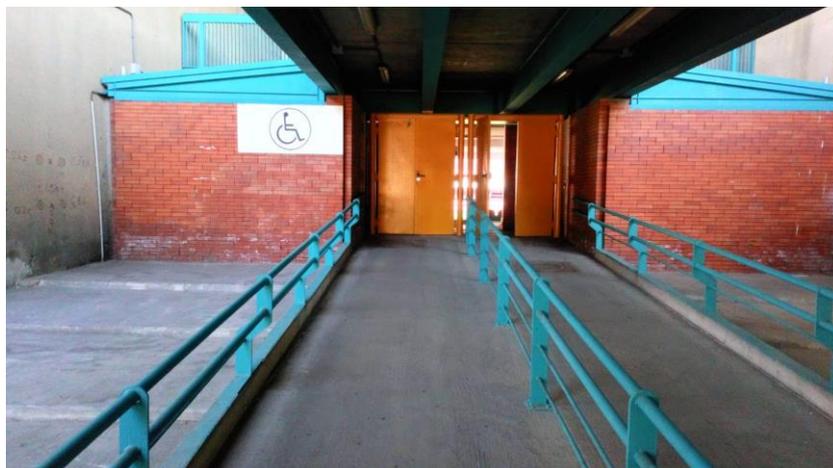


There are 2 entrances from the stairs into the stadium bowl. These are well signposted as TOA and TOB

**Accessibility access:**

Disabled supporters have been allocated 10 places with assistants Disabled fan will be located with home supporters on the lower tier of the Tribuna Posillipo. Entrance via gate 6 (Family stand entrance).

Liverpool FC representatives will be on hand to meet and greet fans on arrival at the stadium. Their role will be to support the fans and the stadium Safety / Operation team.





### **Security/Health and Safety:**

All supporters will be searched on entry to the stadium.

LFC supporters are advised that belts are not permitted at the stadium. We advise travelling supporters not to wear belts where possible. Should supporters travel with belts, they can be left on the shuttle busses – these will be left at supporters' own risk. Belts will be removed on search at the stadium.

A list of other prohibited items is below:

Lighters

Belts

Big buckles

Alcoholic drinks

Bottled or canned soft drinks (these will be permitted onto shuttle buses, but not into the stadium).

Fireworks or firecrackers

Weapons of any kind

Blunt objects

Offensive or illegal banners

Bottles

The stadium operates a no bag policy. However, the stadium will allow small bags to enter such as a hand bag or medical bag, which will be subject to search. There is no bag drop facility.

Flags and banners must be approved in advance – please contact [lfcmatchdaysafety@liverpoolfc.com](mailto:lfcmatchdaysafety@liverpoolfc.com) with your request.

### **Inside the Stadium:**

- Usual segregation rules will apply
- Any flags or banners are required to be pre-authorized. All details including photographs and fire certification are to be emailed for approval to and will be inspected on arrival by Liverpool FC stewards to ensure they do not contain any unsuitable or inappropriate visual or written material
- Accessible toilets are available

### **After the match :**

At the end of the match, there may be a request, in consultation with the local police, for visiting supporters to remain in the stadium for a short time whilst the immediate areas clear. You will be informed of this during the match via PA announcements. We will ensure that you are able to exit the stadium as soon as possible, so that you may commence your return journey.

### **Return Travel:**

A shuttle bus service will be available outside the stadium within the sterile away supporter's area, for return travel back to the meeting point.

For those planning to use rail services for onward travel, please be aware that Naples Central Railway Station closes at Midnight.

### **Italian Policing Style :**

The policing style will be relaxed but, in the event of any disorder or anti-social behavior, they will take a firm but friendly approach. Officers will be dressed in full public order equipment but with helmets positioned on belts.

There will be a presence of police officers at the airport and Naples Central Railway Station who will be able to assist visiting supporters.

### **Advice from Merseyside Police :**

A team of Merseyside Police officers will be operationally deployed overseas for this fixture. The officers are there at the invitation of the Italian Police and have no powers whilst deployed. The primary function of the team is to advise the local police service and to gather and disseminate information. Should you need to speak to them they'll be deployed on matchday at the designated fan zone and the stadium.

If you have any issues whilst you are at the match that you feel you need to bring to the attention of the delegation police telephone +44 151 709 6010 (Merseyside Police Switch Board) and ask the call taker to email constable 8070 Lee Lomax (Football Officer). Constable Lomax has access to his emails and will be able to return your call.

### **Supporter liaison Officer :**

To assist those supporters who are attending away matches both domestically and in Europe, a dedicated fan support telephone number and email address has been introduced which is available for travelling fans attending away fixtures (this line of communication is for urgent matters relating to the game only).

This line / email will be made available two hours before kick-off and will be open until one hour after final whistle. Outside of these times, there will be a recorded message facility available for travelling fans to record any issues with regard to the game. The telephone number is 0151 230 5770 (From abroad +44 151 230 5770) and the email address is [slo@liverpoolfc.com](mailto:slo@liverpoolfc.com) for data protection purposes please include your full name, membership number and D.O.B.

For more information follow this link <http://www.liverpoolfc.com/fans/lfc-supporter-liaison-officer-home/about-the-supporters-liaison-officer>

### **Useful Telephone Numbers:**

- European emergency number 112 (for all services, including ambulance, police and firefighters).
- If you need emergency consular assistance during your trip, contact the Embassy on 0039 06 4220 0001.

- **Local taxis:**

Taxi Napoli – 081/8888

Radio taxi Partenope 081/0101

Consorttaxi – 0815515335

**Passports and visas:**

- Your European Health Insurance Card (EHIC) is valid in Italy however, we would advise that you purchase travel insurance for your trip
- You must carry your passport with you at all times
- Always take care of your passport, as getting a replacement is costly and time-consuming; keep a photocopy separately from the original document and make sure your next of kin details on the back page of your passport are up to date

**British embassy:**

The Consular Section of the British Embassy in Rome is open to the public from 9am to 12pm and 2pm to 3pm, Monday to Friday.

If you need emergency consular assistance during your trip, contact the Embassy on 0039 06 4220 0001.

The address for the British Embassy Rome is Via XX Settembre 80/a, 00187 Rome, Italy.

**Advice from the British Embassy:**

Current Government travel advice for Italy can be found [here](#)

**On behalf of Liverpool Football Club we hope you have a safe and enjoyable trip.**