



# VISITING ANFIELD GUIDE

Welcome to the home of the world's greatest football family

## ARRIVING AT THE STADIUM ON A MATCHDAY

Allow enough time for any necessary security checks which may include random searches. Bringing bags to the stadium is discouraged. However, fans arriving at the stadium with a small personal bag (i.e. handbag/medical bag) should expect this to be searched and tagged before entry. Bringing a bag may delay your entry and, in some cases, may lead to non-entry to the stadium.

**Please do not bring large bags or luggage (rucksacks/briefcases/suitcases/suit bags etc.) to Anfield as they cannot be brought into the stadium. Check our stadium prohibited item checklist [here](#).**



### BY BUS:

Bus is fast, frequent and convenient with 'express' services that will get you to and from Anfield and Liverpool City Centre in around 15mins on a matchday.

The 917 service will depart from Lime Street / St Georges Plateau from 3.5 hours before kick-off.

All vehicles now accept contactless card payments for ease and we also sell the DayRider tickets via the Stagecoach app.

### Other services are available...

From Liverpool City Centre, take the 26 from Liverpool ONE bus station, 17 from Queen Square Bus Station or the 917 from St Johns Lane, directly to the ground. The 68/168, which operates between Bootle and Aigburth, and the 14 and 19 (from Queen Square) stop a short walk away from the ground.

The Soccerbus runs from Sandhills Station, on the Merseyrail Northern Line, to Anfield. The service will run from three hours before kick-off. The service will operate for 90 minutes after each game.

If you need help finding the shuttle bus service or advice on linking to other transport services, we'll have a dedicated support teams based in Lime Street Station and near Queen Square Bus Station, four and a half hours prior to kick off. Download the Merseytravel Journey planner for free or see the bus timetables [here](#). For travel options post-match, please [click here](#).



### BY TRAIN:

Lime Street Railway Station is two miles from Anfield. You can take a taxi from Lime Street (fares usually cost between £7- £9) or buses go from nearby Queen Square Bus Station. On matchdays you can use the Merseyrail network to link with the Soccerbus service from Sandhills Station.

### LIVERPOOL FC FACTS:

Ground: Anfield  
Capacity: 54,000 (all seated)  
Address: Anfield Road, Liverpool, L4 0TH  
Pitch Size: 110 x 75 yards  
Year Ground Opened: 1884  
Shirt Sponsors: Standard Chartered  
Kit Manufacturer: New Balance  
Home Kit Colours: Red With White Trim

Official Website: [www.liverpoolfc.com](http://www.liverpoolfc.com)  
Customer Service Telephone No: 0151 264 2500  
Contact Us: <http://www.liverpoolfc.com/contactus>



### BY BIKE:

The Cycle Hub is a **FREE** service that allows fans who cycle to the game to drop-off and park their bike safely and securely with an attendant. The Cycle Hub is situated in Anfield Road Car Park, a few minutes' walk from the Anfield Road end of the Stadium on a matchday. On a non matchday, there is a bike rack situated on Anfield Road.

Why not combine the train and cycling? Merseyrail allows cycles. Get the train to nearby Sandhills and Kirkdale Stations and take advantage of the LFC Cycle Hub.



### BY TAXI:

Taxis from the city centre to Anfield usually cost between £7-£9. To view the available taxi pick-up points please refer to the map at the back of this document.

### Hackney Carriage vehicles

This form of transport can be hired off the street or by using a designated hackney carriage rank. If you are using a hackney carriage vehicle from areas within the city centre to get to and from Liverpool Football Club, then the cost of that journey should be in the region of between £7 to £9.

### Private Hire vehicles

There are a number of private hire companies that operate within the Liverpool City boundary. If you are using private hire vehicles, please note that they must be pre-booked via Phone/App technology.



### BY CAR:

Anfield is accessible from all major routes, the postcode is L4 0TH. For more information go to [www.liverpoolfc.com/travel](http://www.liverpoolfc.com/travel)

For up to date travel information on the day of the game, follow the Matchday Merseyside Police twitter account [@MerPoILFC](https://twitter.com/MerPoILFC)



### ASSISTANCE:

If you have any questions or need any assistance please ask our friendly and welcoming staff. On a matchday our Fan Support team and Stewards are positioned around the ground and are ready to assist.



## TICKET OFFICE

The Ticket Office is open Monday – Saturday, for opening times please visit [www.liverpoolfc.com/contactus](http://www.liverpoolfc.com/contactus)

### Home Matchdays:

Please note that on home matchdays the Ticket Office opening times may vary depending on the kick off time.

### Visiting Supporters:

If you have any questions regarding your match tickets ahead of your visit, please speak to your Club. On the day of the game, should you have any queries, please visit our Ticket Office.

## ACCESSIBLE FACILITIES:

Please note there is a low counter at the Ticket Office window which is fitted with a hearing loop.

## LOW COUNTERS:

We have low counters available in kiosks across the ground which offer menus in alternative formats.

## TOILETS:

Accessible toilets are located within each stand. Changing places toilets are located in the KOP and Main Stand.

## HEARING LOOPS:

Hearing loops are fitted at the ticket office, the retail store and at selected low counter catering kiosks across the ground

## AUDIO HEADSETS:

Visually impaired supporters are able to order a headset in advance of the game from the disability supporters team. Should you require a headset on the day, please see your nearest steward.

## LIFTS:

We have a number of lifts available in the Kop, Main and Sir Kenny Dalglish stand. Passes for lifts in the Kop and Sir Kenny Dalglish stand are available by calling +44 151 264 2500 in advance of the game.

For further assistance download our [Accessibility Guide here](#), or speak to a member of staff on +44 151 264 2500.

# THINGS TO DO IN AND AROUND THE GROUND:



## FAN ZONES:

**Liverpool FC's Fan Zones** are open 4 hours before kick-off on a matchday. The Fan Zones provide live entertainment, food, drink and retail offerings. The zones are a place for friends and families to meet before the match and, with a wide variety of activities and entertainment, there is something for everyone.



## FOOD & DRINK:



## DIETARY REQUIREMENTS:

If you have any specific dietary requirements, please check with a member of our matchday staff and they will be happy to advise you on the best location for you to purchase food.

## FOOD KIOSKS:

Street food kiosks are available on a matchday and are located in the Fan Zones.

Anfield offers an array of meal deals, burgers, hot dogs and pies in Kiosks throughout the ground. Or try one of our 'Boot Room Sports Cafe' Kiosks gourmet matchday meals. You can visit the Gourmet Kiosk before entering the ground located Kop side in-between the Tour Centre and Ticket Office.

## BEAT THE QUEUE:

If you want to avoid the queues, you can pre-order your food and drink for **COLLECTION** or **IN-SEAT DELIVERY** (subject to availability)

Fans seated 5 seats from the aisle can order directly to their seat. If you do not qualify for in-seat delivery, pre-ordering for

## COLLECTION

is available for all fans!

Miss the half time queues, download the app now at [Anfield.Seatserve.com](http://Anfield.Seatserve.com)



## LOCAL PUBS:

There are many local pubs around the area. The Arkles Pub (located just next to Anfield Road) and the Sandon (located on Walton Breck Road) welcome home and away supporters.

# STADIUM SERVICES:



## TOILETS:

Toilets are located throughout the stadium and Fan Zones on a matchday. Baby changing facilities and accessible toilets are available in the Family Park. On a non-matchday accessible toilets and baby changing is available near the Boot Room Sports Cafe entrance.



## CASHLESS:

Anfield operates as a cashless venue on matchday, so please be prepared to pay for any purchases by card.



## WIFI:

Wi-Fi is available in the concourse only. Fans will need to connect to 'Fan Wi-Fi' and register for the free service.

## FAITH ROOM:

A faith room is accessible from the Main Stand public realm and located next to the hospitality ticket collection booth. The faith room will be available from 3 hours before a match and for 30 mins after a match. At other times, the room will be available during normal Anfield business hours. Should you need to use the Faith Room during the game, please speak to your nearest steward.



## STAYING IN THE ANFIELD/LIVERPOOL AREA:

Whether you want a posh bed for the night, a country house hotel or a groovy themed room, Liverpool has it all. The City Region has an impressively broad range of accommodation, from award-winning guest houses to upmarket boutique hotels. For more information, visit:

[www.visitliverpool.com/accommodation](http://www.visitliverpool.com/accommodation)



## STADIUM TOUR:

Tours of our historic Stadium are available throughout the year, both on a matchday and on a non-matchday.

For more information visit [www.liverpoolfc.com/tours](http://www.liverpoolfc.com/tours)

If you are visiting the Club Store or the Museum and Tour Centre on a non matchday, you can park in Stanley Park car park which is located on the corner of Utting Avenue and Priory Road, use postcode L4 2SL.

## RETAIL STORE:



Bring home a souvenir of your trip to Anfield. The store is located in Paisley Square and offers contactless payment.

Visit [www.liverpoolfc.com/store](http://www.liverpoolfc.com/store)

## BOOT ROOM SPORTS CAFE:



The Boot Room Sports Cafe at Anfield is open 7 days a week, offering freshly prepared food including favourites such as steaks, grills, pizzas, burgers, salads and pasta dishes all served in a unique and family friendly environment. On a matchday the Boot Room Sports Café is available only for matchday hospitality, for more information visit

[www.liverpoolfc.com/hospitality](http://www.liverpoolfc.com/hospitality)



## HILLSBOROUGH MEMORIAL:

We have given great consideration to the Hillsborough Memorial, working with the families to create a fitting location and setting within the design of the expanded Main Stand and surrounding public area



## PHOTO OPPORTUNITIES:

We have various photo opportunity points around the Stadium for fans to use both on a matchday and non-matchday. Get a photo in front of one of these special photo opportunities to help you capture a lasting memory of your day at Anfield.



## ANFIELD FOREVER:

Anfield Forever is a unique landscaped area which forms part of the walkway along 96 Avenue at Anfield Stadium. The area is a celebration of the club, its players, managers and global supporters, formed of specially-engraved granite stones featuring fan messages and dedications.

# THINGS TO DO IN AND AROUND LIVERPOOL:



## CULTURE:

There are plenty of museums, historic buildings, galleries, theatres and live music venues to keep you entertained whilst in Liverpool.



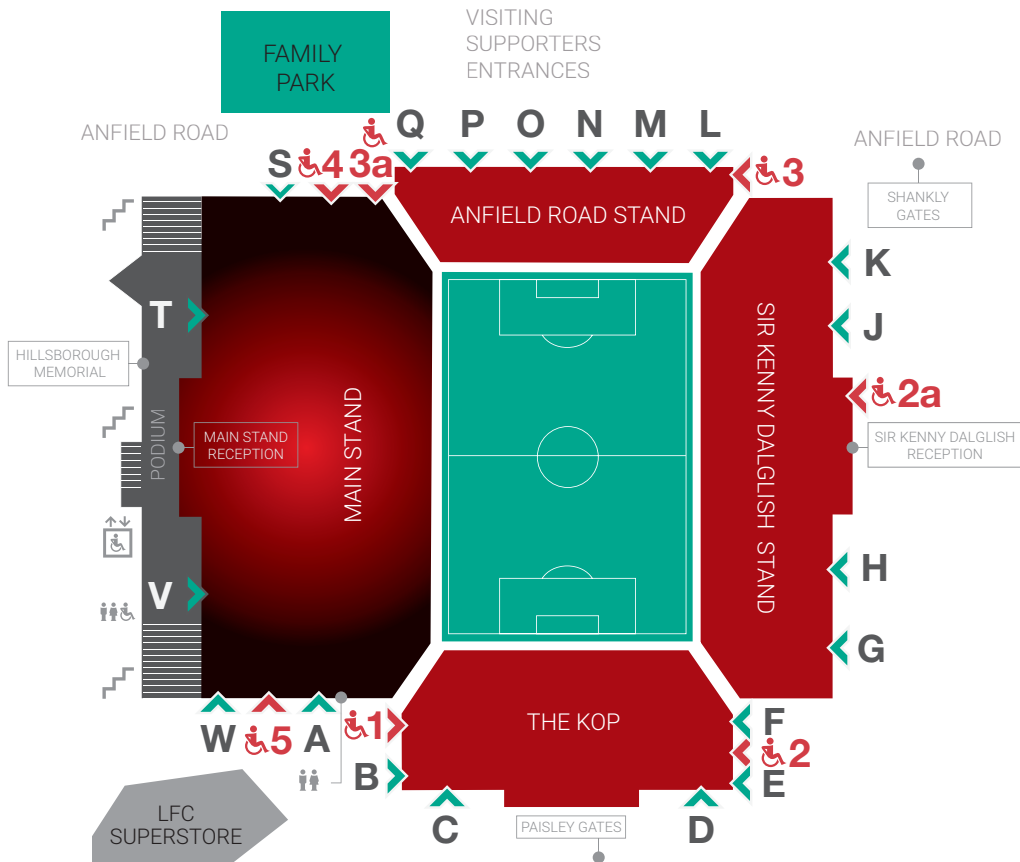
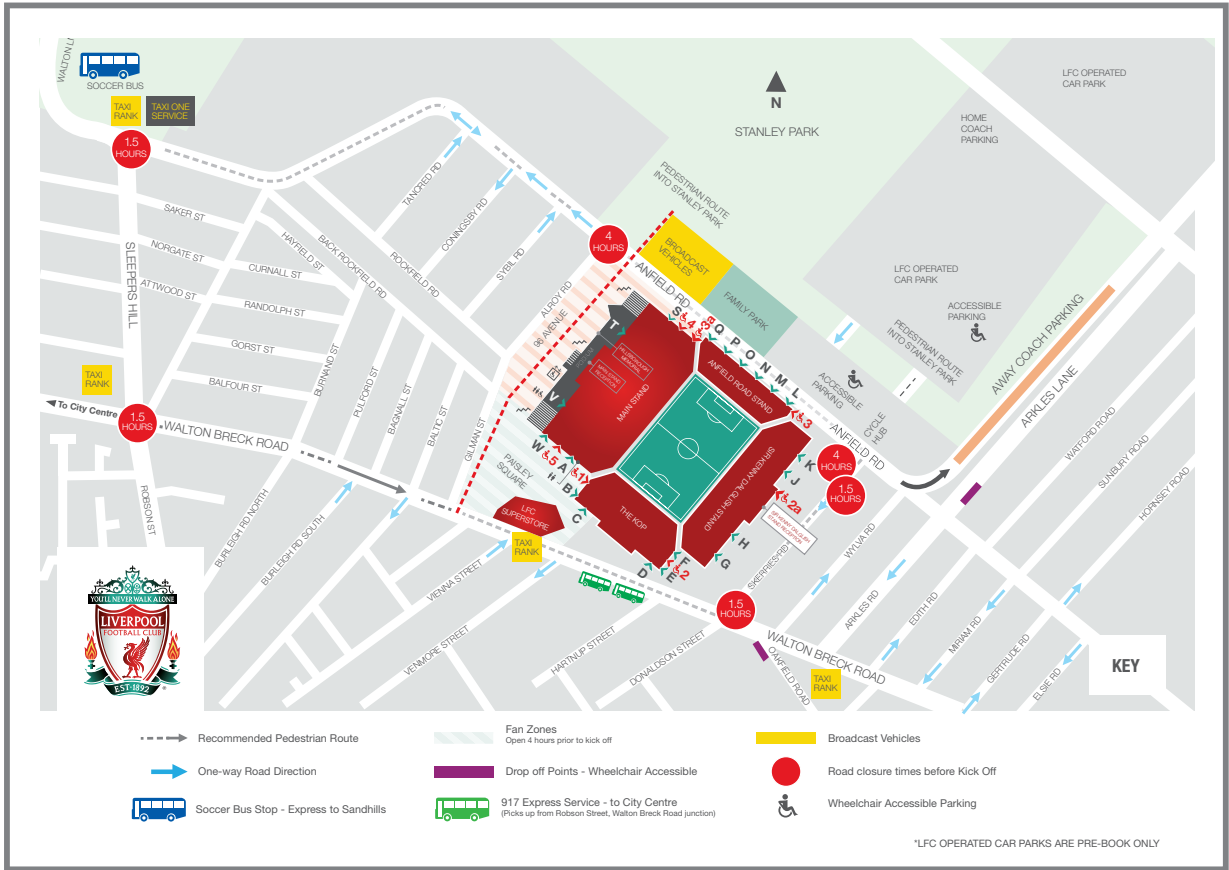
## SHOPPING:

Liverpool boasts world-class shopping, with visitors spoilt for choice with Liverpool One, the MetQuarter and Cavern Walks. These offer over 160 stores, which include high-street stores, designer fashions, independent retailers as well as sports, entertainment, electronics, books, restaurants and cafes.



## DINING:

Dining out in Liverpool is always a pleasure, with every taste catered for in the wide-range of restaurants all conveniently located within the City Centre and surrounding areas.



ENJOY YOUR TIME VISITING ANFIELD THE HOME OF LIVERPOOL FC