

HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE



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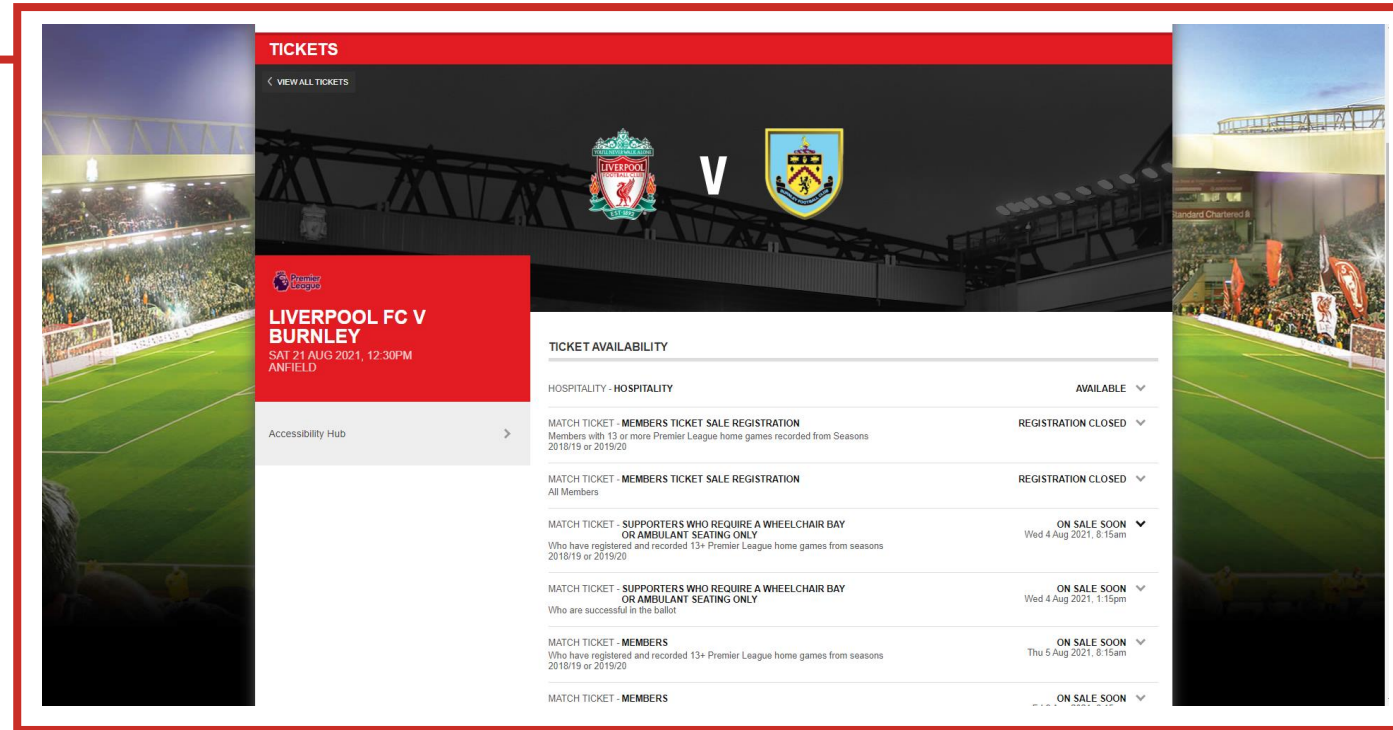
STEP 1

VISITING THE TICKET INFORMATION PAGE

Visit www.liverpoolfc.com/tickets/ticket-availability

Please select the **'BUY NOW'** button on any of the **HOME** games you are eligible to purchase.

If the site is busy, you may have to queue at times.



TICKETS

VIEW ALL TICKETS

LIVERPOOL FC V BURNLEY
SAT 21 AUG 2021, 12:30PM
ANFIELD

Accessibility Hub

TICKET AVAILABILITY	
HOSPITALITY - HOSPITALITY	AVAILABLE
MATCH TICKET - MEMBERS TICKET SALE REGISTRATION Members with 13 or more Premier League home games recorded from Seasons 2018/19 or 2019/20	REGISTRATION CLOSED
MATCH TICKET - MEMBERS TICKET SALE REGISTRATION All Members	REGISTRATION CLOSED
MATCH TICKET - SUPPORTERS WHO REQUIRE A WHEELCHAIR BAY OR AMBULANT SEATING ONLY Who have registered and recorded 13+ Premier League home games from seasons 2018/19 or 2019/20	ON SALE SOON Wed 4 Aug 2021, 8:15am
MATCH TICKET - SUPPORTERS WHO REQUIRE A WHEELCHAIR BAY OR AMBULANT SEATING ONLY Who are successful in the ballot	ON SALE SOON Wed 4 Aug 2021, 1:15pm
MATCH TICKET - MEMBERS Who have registered and recorded 13+ Premier League home games from seasons 2018/19 or 2019/20	ON SALE SOON Thu 5 Aug 2021, 8:15am
MATCH TICKET - MEMBERS	ON SALE SOON

HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 2

SELECTING THE GAME

Use the option at the top of the page to log in, if you haven't already.

Only games you are eligible to purchase will be shown.

Click 'Buy Tickets' on the first game you would like purchase.

The screenshot shows the Liverpool FC website's 'Tickets & Membership' section. The top navigation bar includes links for 'LIVERPOOLFC.COM', 'STORE', 'LFC TV GO', and 'TICKETS'. The main header is 'Liverpool FC Tickets & Membership'. Below this is a secondary navigation bar with links for 'Members Sale Registration', 'Tickets', 'Ballots', 'LFC Official Membership', 'Hospitality', and 'Concerts & Events'. The 'Tickets' page is displayed, with a breadcrumb trail 'Home / Tickets'. The 'Tickets' section has a sub-header 'Please [log in](#) to purchase'. Two match listings are shown:

- Match 1:** Liverpool v Burnley, Premier League / Anfield, Sat 21 Aug 2021, 12:30. A red 'Buy Tickets' button is visible.
- Match 2:** Liverpool v Chelsea, Premier League / Anfield, Sat 28 Aug 2021, 17:30. A red 'Buy Tickets' button is visible.

Each match listing includes a 'More Information' section with links for 'General Information' and 'Adult/Junior Seating'. The 'General Information' text states: 'Disabled supporters must purchase with their personal assistant(s) if required. The maximum number of eligible supporters you can purchase tickets for in the one transaction is four. Match attendance is subject to any travel restrictions imposed by the Government or local authorities.' The 'Adult/Junior Seating' text states: 'Adult/Junior tickets must be purchased on a 2:1 ratio basis. Tickets can be purchased in all available areas of the stadium however, dedicated adult/junior seating will be available in Upper Anfield Road, areas 222-224.'

HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 3.1

SELECT YOUR AREA

We recommend that you choose your area, rather than using the 'Choose Seats For Me' option if you require accessible seating or a wheelchair bay.

Go to step 3.2.

After you click on your area, you can see the view from the area on the right hand side.

Click 'Select' to proceed.

LFC

Members Sale Registration

Tickets

Ballots

LFC Official Membership

Hospitality


Concerts & Events

Liverpool v Burnley

Sat 21 Aug 12:30 Anfield

Select Area

Filter By Qty 1 Ticket Price (Adult): From £ 28.00 To £ 44.00 Choose Seats For Me



HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 3.2

SELECT YOUR AREA

After you have clicked on your chosen area, all areas of the ground will turn red.

Click 'Select' to proceed.

LFC

Members Sale RegistrationTicketsBallotsLFC Official MembershipHospitalityConcerts & Events

Liverpool v Burnley

Sat 21 Aug 12:30 Anfield

Select Area

Filter By Qty 1 Ticket Price (Adult): From £ 28.00 To £ 44.00 Choose Seats For Me

Area 105

Adult Disabled

£29.00

Select

HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 4

SELECT YOUR SEATS/WHEELCHAIR BAY

Click on seats, or a wheelchair bay to add them to your basket and then they will turn green.

On the right hand side, you can change your price types to the ones you need.

Click 'Add To Basket' once you are ready to proceed.

LFC

Members Sale RegistrationTicketsBallotsLFC Official MembershipHospitalityConcerts & Events

Liverpool v Burnley

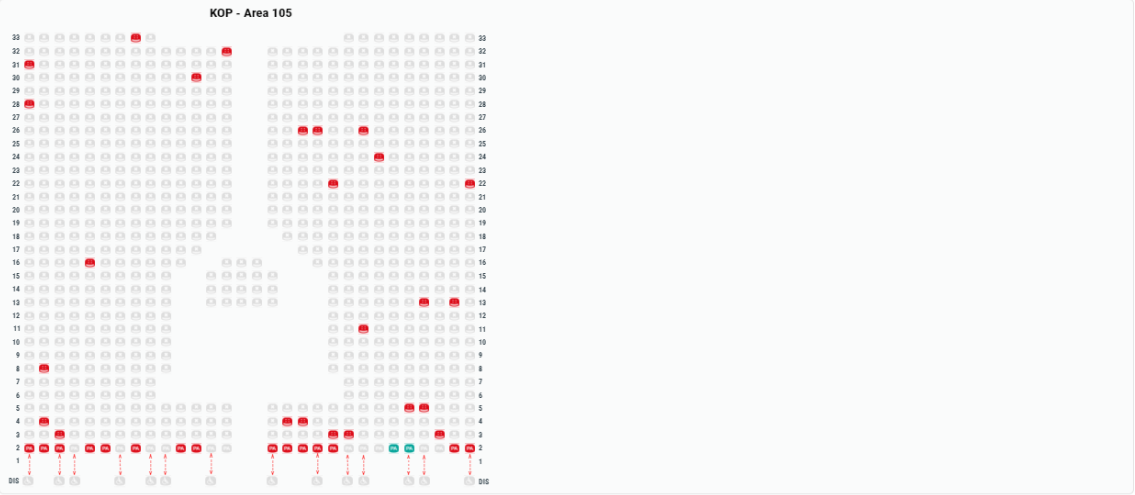
Sat 21 Aug12:30Anfield

You have 19:59 minutes to complete your transaction

Select Seats

Select your seat(s) from the plan below

KOP - Area 105



Key

Available

Unavailable

Your Selection

Restricted View

Severely Restricted View

Wheelchair Bay

Personal Assistant

Ambulant

Indicates Wheelchair and PA pair

Back To Area Selection

Your Selection

Area 105 Row 2 Seat 120

Adult Disabled

£29.00

Remove

Seat for Personal Assistant

Area 105 Row 2 Seat 119

Adult Disabled

£29.00

Remove

Seat for Personal Assistant

Total (2 items):

£58.00

Add To Basket

STEP 5.1

If you are purchasing for more than one Supporter ID, you will be prompted to assign additional tickets to friends and family.

Click the dropdown next to your name and then choose from the list.

This is where you would select your PA if required.

To remove tickets from your basket, you can:

- Click the Bin icon to remove individually
- Click 'Cancel tickets' to remove all tickets for the selected game.

Before you click 'Proceed', to select any other games you are eligible to purchase, go to step 6.2



HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 5.2

YOUR BASKET

You must now assign the relevant price type to each Supporter ID.

Example – A wheelchair user who requires a PA should:

- Assign themselves the relevant disabled supporter price type e.g. Adult Disabled
- Assign their personal assistant the relevant PA price type e.g. PA or Second PA

Next, to select another game to purchase, select 'CLICK HERE' in the green bar at the top of the screen then go to step 7.

Please check you have selected all games you are eligible to purchase for before clicking 'Proceed'. Go to step 8.

LFC

Members Sale Registration

Tickets

Ballots

LFC Official Membership

Hospitality

Concerts & Events

Additional Information

CLICK HERE NOW TO ADD ALL GAMES YOU ARE ELIGIBLE TO PURCHASE.

The maximum quantity has been exceeded by Anne Other.

To fix this issue, please allocate the additional items to eligible Friends and Family or remove them from your basket.

Sorry, you cannot buy any more "Adult Disabled,Junior Disabled,Over 65 Disabled,Young Adult Disabled" tickets to event Liverpool v Burnley 21/08/2021 12:30.

Sales of "Adult Disabled,Junior Disabled,Over 65 Disabled,Young Adult Disabled" tickets to this event are limited to 0 tickets per event per history per item owner.

Your Basket

You have 18:15 minutes to complete your transaction

There are some errors identified with your order. Please check the 'error' icon(s) in the Order Summary for more information.

Liverpool v Burnley

Sat 21 Aug 2021 12:30 Anfield

Area 105 / Row 2 / Seat 119

Adult Disabled

Joe Bloggs

£29.00

Area 105 / Row 2 / Seat 120

Adult Disabled

Anne Other

£29.00

Adult Disabled

Over 65 Disabled

Young Adult Disabled

Junior Disabled

PA

Second PA

Stadium Access

We will deliver all your items together, by the method selected below.

Load to NFC Pass

Order Summary

Total: 2 item(s)

£58.00

You must allocate one ticket to the disabled supporter, and one ticket to the PA. You must also select the relevant Price Types to proceed.

You must allocate one ticket to the disabled supporter, and one ticket to the PA. You must also select the relevant Price Types to proceed.

The maximum quantity has been exceeded by Anne Other. To fix this issue, please allocate the additional items to eligible Friends and Family or remove them from your basket. Sorry, you cannot buy any more "Adult Disabled,Junior Disabled,Over 65 Disabled,Young Adult Disabled" tickets to event Liverpool v Burnley 21/08/2021 12:30. Sales of "Adult Disabled,Junior Disabled,Over 65 Disabled,Young Adult Disabled" tickets to this event are limited to 0 tickets per event per history per item owner.

Proceed

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STEP 6

ADDING MORE GAMES TO YOUR BASKET

Select the next game you wish to purchase, then repeat steps 2 – 6.

The screenshot displays the Liverpool FC Tickets & Membership website. The header includes the Liverpool FC logo, navigation links (LIVERPOOLFC.COM, STORE, LFC TV GO, TICKETS), and user account information (MR JOE BLOGS (MY ACCOUNT), TICKET CASH £0.00). The main navigation bar lists: Members Sale Registration, Tickets, Ballots, LFC Official Membership, Hospitality, and Concerts & Events. The breadcrumb trail shows 'Home / Tickets'. The 'Tickets' section header includes a link to 'Please log in to purchase'. Two match cards are visible:

- Sat 21 Aug 2021 12:30**: Liverpool v Burnley (Premier League / Anfield). Includes a 'Buy Tickets' button.
- Sat 28 Aug 2021 17:30**: Liverpool v Chelsea (Premier League / Anfield). Includes a 'Buy Tickets' button.

Each match card has a 'More Information' section with the following details:

- General Information**: Disabled supporters must purchase with their personal assistant(s) if required. The maximum number of eligible supporters you can purchase tickets for in the one transaction is four. Match attendance is subject to any travel restrictions imposed by the Government or local authorities.
- Adult/Junior Seating**: Adult/Junior tickets must be purchased on a 2:1 ratio basis. Tickets can be purchased in all available areas of the stadium however, dedicated adult/junior seating will be available in Upper Anfield Road, areas 222-224.

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STEP 7

CHECKOUT

You must read & accept the terms and conditions.

You can also choose to update your contact preferences.

Make your payment choosing one of the options on screen.

If you have Ticket Cash available to use, you can do so here.

Once complete, click 'Pay'.

LFC

Checkout

Terms & Conditions

☒ I have read and agree to the [Terms and Conditions](#)

By proceeding with your purchase you are entering into a legally binding contract which is subject to Terms and Conditions applicable to the product which you are buying.
Please note: You are agreeing to the Terms and Conditions on behalf of each person in this transaction.

Contacting You

If you are a Season Ticket holder or LFC Official Member, Liverpool Football Club will rely on legitimate interest to process the personal information you provided as part of your purchase for the purpose of sending relevant communications and updates on the benefits you can access including but not limited to, Auto Cup Scheme, Ticket Exchange and any additional ticket sales you are eligible for.

In line with our Privacy Policy you have the right to opt out from your data being processed for this purpose within the Consent Preferences option in My Account. You can also unsubscribe using links in any email we send you. If you choose to opt out, we will still send essential operational communications.



In addition to above, we would like to send you exclusive offers, competitions, information and news by email about other Liverpool Football Club products and services. Please indicate your consent by ticking boxes below.

☐ Please send me emails about Liverpool FC, the LFC Foundation and Liverpool FC Women

☐ Please send me emails on behalf of Liverpool FC Official Sponsors and Partners

Consent you give here will update the contact preferences for the lead person in the booking only. You can withdraw these consents and alter your privacy preferences or unsubscribe at any time by visiting the preference centre link found on the bottom of every e-mail we send to you.

☒ **Credit/Debit Card**


 

The billing address entered must match the address registered to the card being used for payment.
Credit Card payment is secured in accordance to the Payment Card Industry Data Security Standard (PCI DSS). Secured credit card details can be stored, so you will not have to enter them again on your next visit.

Saved Cards

☐ Save my credit card information for future use

Order Summary

 You have **16:47** minutes to complete your transaction

Liverpool v Burnley

2 Tickets £29.00

Total:
£29.00

Please note: if you have selected to pay in a currency other than GBP, the price you are due to pay will be displayed on the next page.

Confirmation of this transaction will be sent to joe@blogs.com.

Pay

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HOW TO BUY TICKETS DURING THE MEMBERS TICKET SALE

STEP 8

YOUR PURCHASE IS COMPLETE

Your purchase is now complete, and you will receive email confirmation of your transaction.

