



## Travel Advice for Liverpool Football Club Supporters

### Manchester City v Liverpool FC

Below is general travel advice and information that you may find helpful when planning your trip.



#### **Important information:**

Manchester City would like to welcome Liverpool FC supporters to the Etihad Stadium on Tuesday 10 April, kick off 7:45pm.

**Stadium address:** Ashton New Rd, Manchester M11 3FF

Manchester City's [visiting supporter guide is available here](#), however please note the following important information, which supersedes any information that may be in the guide.

- Supporters with a valid match ticket are advised to arrive no later than 60-minutes prior to kick off. Bags are not allowed
- It is important that you have purchased, and are in possession of, the correct ticket and that it is activated to allow you access into the stadium.
- Manchester City does not have a neutral area and visiting supporters must only be located in the visiting section of the stadium.
- Visiting supporters identified in the home areas of the stadium will be ejected.

- Manchester City accepts no liability for tickets purchased through unofficial channels.
- Children under 14 must be accompanied by an adult (over 18) when attending a match and are advised to carry photo ID to prevent any issues entering the stadium.
- Failure to be in possession of the correct ticket may result in you not being able to enter the stadium.
- Supporters without a match ticket are advised not to visit the Etihad Campus and remain in Manchester city centre to watch the match.

### **Access to the Stadium:**

To gain access to the campus, you will need to show a valid match ticket at the campus entrance which is defined by the green perimeter fence line around the stadium. Supporters without a valid match ticket will not be allowed access to the campus. Visiting supporters are advised to enter via Gate 7 which is located on Ashton New Road, adjacent to the visiting supporter entrance.

Upon access to the campus, you can then gain entry to the stadium as follows:

- Entrance L1 is for visiting supporters located on Level 1
- Entrance L2 is for visiting supporters located on Level 2
- Entrance L3 is for visiting supporters located on Level 3

### **Safety and Security:**

Supporters will be searched prior to entering the stadium. These thorough searches will be carried out by Greater Manchester Police, Manchester City Security and search dogs will also be present. Any supporter found with weapons or pyrotechnics in their possession are liable to arrest. Amnesty bins will be located outside the visiting section.

Please note that bags are not allowed at the stadium.

### **Prohibited Items:**

Items that are prohibited to be taken in to the stadium include:

- Knives, weapons (or items considered to be weapons)
- Pyrotechnics, flares or smoke bombs
- Air horns, loud hailer (megaphones) and musical instruments
- Golf umbrellas
- Professional Cameras or Audio Recording Equipment (though mobile phones are allowed)
- Food and drink (*supporters are reminded that alcohol is not served at UEFA Champions League matches*)
- Cigarettes including e-cigarettes

This list is not exhaustive, and the final decision lies with the Club's stewards as to which items will be allowed in to the stadium.

### **Flags and Banners:**

Manchester City are happy for supporters to bring flags or banners (max. 2m x 1m). **Please note:** flag poles are not allowed nor are flags that portray offensive language and/or imagery. Flags that are required to be fixed, are oversized or need to be attached to any part of the stadium are also not allowed. Flags are not allowed on Level 2 or Level 3 of the stadium.

### **Code of Conduct: Respect the Badge:**

If you ever witness crime, vandalism, violence, drugs, the use of smoke bombs and pyrotechnics or abusive behaviour from home or visiting supporters, inside or outside the Etihad Stadium, make contact with a steward as soon as you can and report your concerns.

Manchester City is proud to support the Kick It Out campaign. Download the KIO reporting app [today](#).

In 2008, the Justin Campaign was formed to tackle homophobia, biphobia and transphobia in football, and two years later the initiative FvH began. Find out how you can [take action here](#).

#### **Liverpool FC Supporter Liaison Officer:**

To assist those supporters who are attending away matches both domestically and in Europe, a dedicated fan support telephone number and email address has been introduced which is available for travelling fans attending away fixtures (this line of communication is for urgent matters relating to the game only).

This line / email will be made available two hours before kick-off and will be open until one hour after final whistle. Outside of these times, there will be a recorded message facility available for travelling fans to record any issues with regard to the game. The telephone number is 0151 230 5770 (From abroad +44 151 230 5770) and the email address is [slo@liverpoolfc.com](mailto:slo@liverpoolfc.com) for data protection purposes please include your full name, membership number and D.O.B.

For more information follow this link <http://www.liverpoolfc.com/fans/lfc-supporter-liaison-officer-home/about-the-supporters-liaison-officer>

#### **Liverpool FC Stewards:**

There will be ten LFC Stewards in total travelling to Manchester City and will be operating around the stadium, turnstiles and disabled entrance.

#### **After the Match:**

At the end of the match, there may be a request, in consultation with Greater Manchester Police, for visiting supporters to remain in the stadium for a short time whilst the immediate areas clear. You will be informed of this during the match via PA announcements. We will ensure that you are able to exit the stadium as soon as possible, so that you may commence your return journey.

Manchester City is committed to being a good neighbour to the residents of East Manchester. Please respect their homes and property by carefully disposing of your rubbish, using the toilets provided on the stadium campus, adhering to the residents parking scheme that is in operation and being mindful of minimising noise and disruption when you leave.

To keep up to date with the latest matchday information, follow [@ManCityHelp](#). You can call the Manchester City Supporter Services Team on +44 (0)161 444 1894 (option 1, option 3).

#### **Other important Information:**

##### **Counterfeit Tickets:**

- Please do not buy tickets from anybody in the street or from other Liverpool fans. We are aware of counterfeit tickets in circulation for this game. The readers on the turnstiles will not recognise counterfeit tickets and you will be refused entry. If you are refused entry, please move away from the area as you will become an obstruction and the Police and stewards may have to physically remove you from the area.

**Thank you for your continued support and LFC hopes you have a safe and enjoyable trip**