

GENERAL ADMISSION NFC PASS FOR IPHONE

This guide explains how to add and use your General Admission NFC pass on iPhone.

NFC is only compatible with iPhone 6 and above.

If you are using an Android or Google phone, please [click here](#).

We have introduced NFC Mobile Ticket Access for stadium entry. Your smartphone has NFC technology built within it that stores your membership in the form of an NFC pass within your Apple Wallet.



EASY TO USE



**ALWAYS
WITH YOU**



**ALWAYS
UP TO DATE**

PLEASE NOTE: GENERAL ADMISSION NFC PASSES MUST BE DOWNLOADED TO THE SMARTPHONE YOU INTEND TO USE TO ACCESS THE STADIUM ON MATCH DAY.

You will only need to download your NFC pass once prior to the start of the Season.

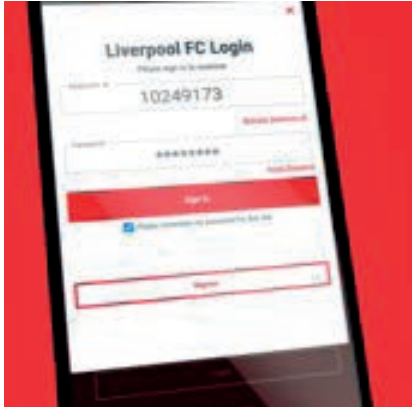
Your pass will be automatically updated ahead of each game you purchase tickets for.

Fans will not gain entry using photographs or screenshots of NFC passes.

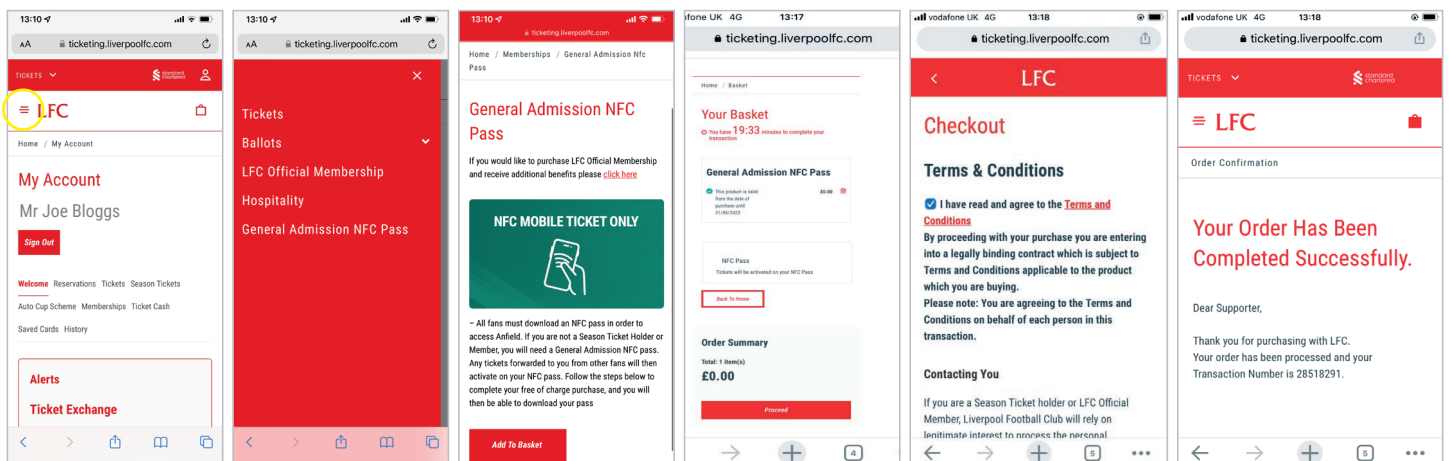
Fans will no longer gain entry to the stadium using the previous stadium access cards.

TICKET FORWARDING

- If the person you have forwarded your ticket to is an Official Member or season ticket holder, their pass will be automatically updated ahead of the match.
- If you would like to forward your ticket to someone who is **NOT** an Official Member or season ticket holder, they must select and download a free-of-charge NFC pass.



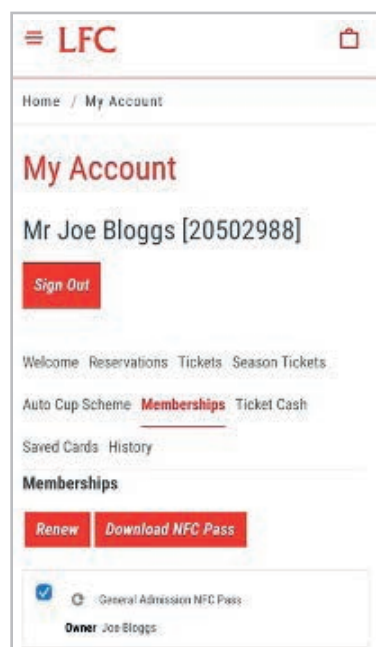
- Your Friends and Family member will need to log in to **ticketing.liverpoolfc.com**
- They should then click '**General Admission NFC pass**' to obtain the pass and follow the steps online to complete the transaction.
- Please note, the General Admission NFC pass **MUST** be purchased prior to forwarding the ticket. Supporters will then be able to forward their ticket to their registered Friends and Family member.



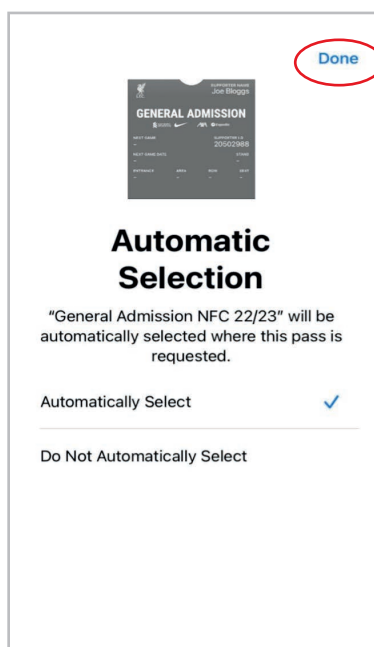
HOW TO ADD YOUR NFC PASS TO YOUR SMARTPHONE

Before following the steps below, please ensure the iPhone you are using is an iPhone 6 or above as earlier models are not compatible with NFC.

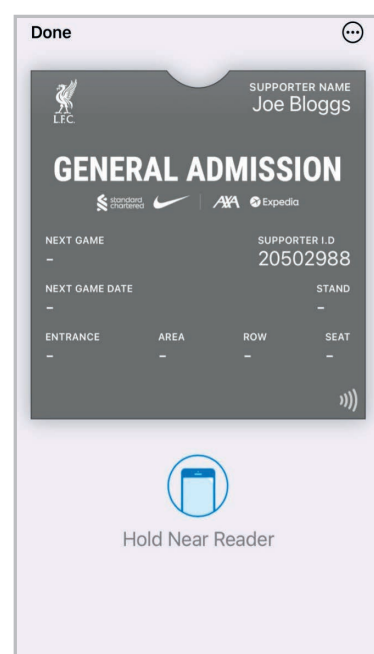
STEP 1. On your smartphone, open Safari and log in to your LFC ticketing **My Account**.



STEP 1. Select '**Membership**' tab and then select '**Download NFC Pass**'



STEP 2. Choose '**Automatically Select**' then click '**Done**'



STEP 3. Pass in '**Apple Wallet**'

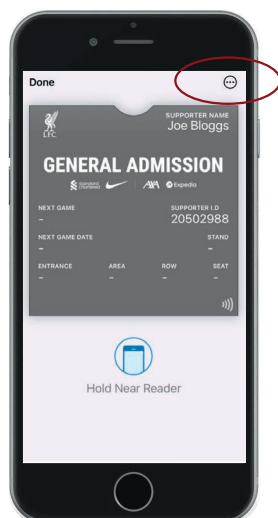
Your pass is now downloaded to your Apple Wallet.



For more information, please visit our FAQ's or contact us.

VIEWING YOUR TICKET INFORMATION (iPHONE ONLY)

Match details and turnstile information will appear on your pass. Follow the steps below to view any additional important information.



CLICK THE SYMBOL SHOWING 3 DOTS

USING YOUR TICKET ON MATCHDAY

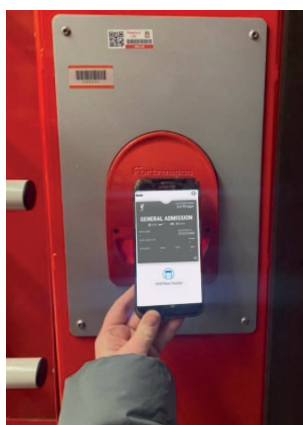
As you approach the turnstile to enter, click the 'Apple Wallet' app icon on your phone to open your NFC pass.



To avoid delays accessing the stadium, please ensure you open your NFC pass just as you approach the turnstile. Once the NFC pass is open on your phone, it will remain open on your screen for approximately 30 seconds **ONLY** before your screen times out. If this happens, you will have to click the **'Apple Wallet'** app again to re-open your pass.



STEP 1. Access your ticket.
You may need to unlock your phone.



STEP 2. Open your pass and place your smartphone on the reader.



STEP 3. Enjoy the game!

If you are still unable to access the turnstile, please speak to the nearest steward or Fan Support who will be happy to help.