



FAN INFORMATION

Planning your Visit

Atalanta v Liverpool FC Quarter Final 2nd Leg KO 21:00 CET Thursday 18th April 2024

Liverpool Football Club appreciates the dedication and loyalty of our travelling fans. Below is general advice and information which you may find helpful when planning your trip.

Important Information

- Address Viale Giulio Cesare, 18 (Gewiss Stadium)
- **There is a 100% ticket collection in place. The supporters name, date of birth and city/country of birth will need be printed on each ticket. This will be checked against photo ID at the stadium. Only passport will be accepted. Once the ticket is issued, it cannot be replaced or reissued.**
- Kick-off is 21:00 local time. Italy is 1 hour ahead of United Kingdom
- Turnstiles will open at 18:00 local time (3 hours before kick-off)
- **All Flags and banners require pre-authorisation via SLO@Liverpoolfc.com who will liaise with Atalanta and the Italian police for authorisation. All requests must be submitted by 16th April 2024.**
- **Phone chargers are not permitted in accordance with Italian law.**
- Bag Policy – A4 size will be permitted into the stadium and there are no storage facilities.
- The stadium kiosks will accept cash and card as method of payment.
- Alcohol will be served to visiting fans and can be taken on to the terracing.
- Post Match fans will be held back for up to one hour. Any changes will be communicated in English over the PA system. Shuttles will be on hand to take supporters back to Piazza degli Alpini in Bergamo Town Centre. Police presence will be on hand.

Getting to the stadium

Shuttle BUS

Visiting Fans are advised to use the free shuttle bus to get to the stadium from the centre of Bergamo. The service consists of 7 buses each of which can convey 70 supporters. The service will commence at 1700hrs and each journey take no more than 20 mins along a direct route. The buses are accessible for wheelchairs.

BY CAR

A4 highway, exit "Bergamo": take the ring road in the direction of "Valli di Bergamo". In the roundabout go on following the road sign "Stadio" and take Viale "Giulio Cesare".

ATTENTION: two hours before the match and half an hour after the match, the stadium can only be reached by public transport (ATB bus line 9).

BY TRAIN

There is a bus station within the walking distance to the train station. To arrive at the stadium get on the ATB bus line 9.

BY AIRPLANE

The airport is connected to the city centre by the "Airport Bus" public services. As soon as you've reached the bus station, it is easy to reach the stadium by the ATB bus line 9.



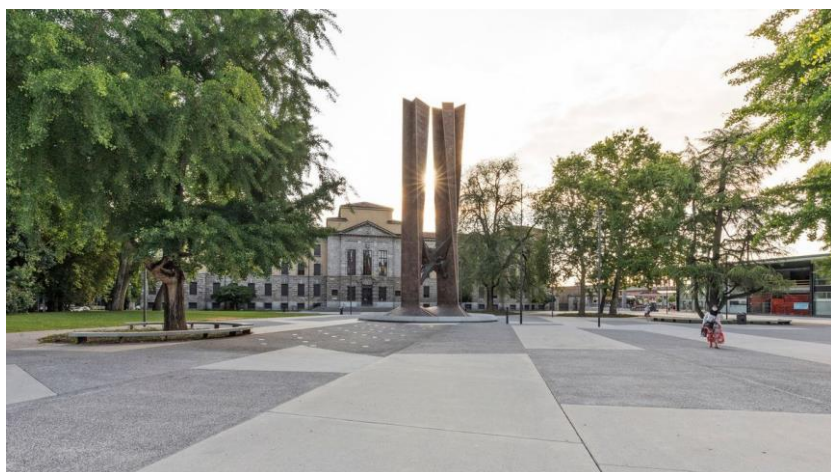
FAN INFORMATION

Matchday

Important Matchday Information

- Supporters are strongly advised by the Italian police to use the shuttle service from Bergamo City centre.
- Seven buses are available, and the service will run from Viale Papa Giovanni XXIII outside the Bergamo Science Centre from 1700 hrs.
- The journey to the stadium will take approximately 20 minutes via a direct route.
- On arrival LFC supporters will be dropped off in a secure area. In accordance with Italian law tickets checked against photo ID prior to searches taking place. Supporters will then scan in at entrance 6
- Photo ID accepted is passport and it must be the original document.

Shuttle pick up and drop off - Piazza degli Alpini in Bergamo Town Centre



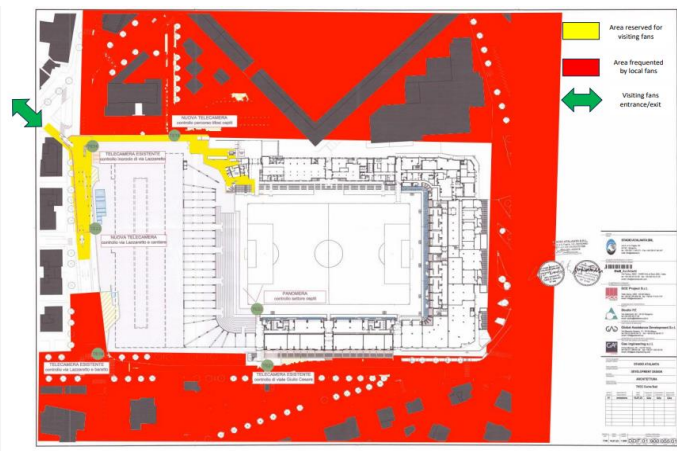
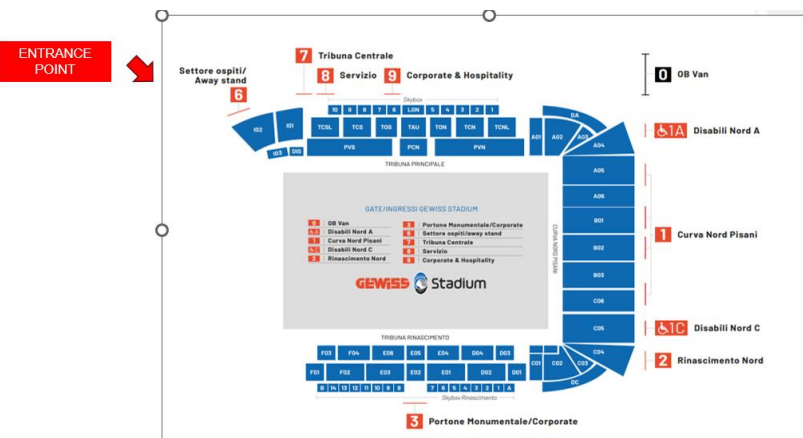


FAN INFORMATION

Matchday

Arrival at the stadium / Accessing the Stadium

- LFC supporters are located in blocks I02 and I01 upper and I03 lower.
- All blocks are not covered due to construction work
- The first four rows in block I03 have significant restricted views of the pitch
- To prevent over-crowding visiting supporters must access their designated block as shown on the ticket.



All red areas are used by home fans and Liverpool supporters are advised to avoid these area the day before the match and on the day of the match. The shuttle bus service will ensure fans arrive at the stadium safely and at the right location within the yellow areas.





FAN INFORMATION

Matchday

Accessibility seating and facilities Important Matchday Information

- Parking is available for disabled supporters but must be pre booked via the LFC Disability Team
- Wheelchair users will enter via Gate 8 with their PA
- The 8 allocated wheelchair bays are located just in front of the main stand with a PA seat located behind, on the front row.
- There is a kiosk located nearby but it does not have accessible serving hatch
- The accessible toilet is a distance from the viewing area and staff will be on hand to support
- Atalanta and LFC accessibility stewards will be on hand for support.

Route to Toilet



View of the pitch





FAN INFORMATION

Useful contact information



Emergency Numbers

UK Embassy

Emergency services in Italy

If you need to contact the emergency services, call these numbers:

Ambulance: 118

Fire: 115

Police: 112

You can also download the 112 Where Are U app, the official European emergency number app. It is only available in some parts of Italy.

British Consulate General Milan

Via S. Paolo, 7

20121 Milan

Italy

Email

ukinitaly@fcdo.gov.uk

Telephone

+39 02 723001 / +44 20 7008 5000 (24hrs)

Information from Merseyside Police:

- A team of Merseyside Police Officers will be operationally deployed overseas. The officers are there at the invitation of the Italian Police and have no powers whilst deployed. The primary function of the team is to advise the local Police service and gather and disseminate information.
- If you have any issues whilst you are at this match that you feel need bringing to the attention of the delegation, please email 8070@merseyside.police.uk Lee Lomax (Football Officer). Constable Lomax has access to his e-mails.

Supporter Liaison Officer (SLO/DLO)

- To assist those supporters who are attending away matches both domestically and overseas. A dedicated fan support telephone number and email address is available for travelling fans attending away fixtures (this line of communication is for urgent matters relating to the game only).
- This line / email will be made available two hours before kick-off and will be open until one hour after final whistle. The telephone number is 0151 3181040 (From abroad +44 151 318 1040) and the email address is slo@liverpoolfc.com
- Our SLO will be in attendance along-side a team of stewards and accessible team at the stadium



On behalf of the Club, we hope you have a safe and enjoyable trip to Italy

YNWA